

From: Chris Briggs
Sent: 03 November 2005 11:27
Subject: RTW Town Forum issues - Torrington Car Park

Ellie

Various issues were raised at the last town forum meeting in respect of this car park, in particular with regard to the condition of the lifts and stairwells (graffiti, smell of urine, and so on). Gary passed these on to me (I attach a copy of his email below) and following consultation with Emma and Peter Mills in the Parking Section, I would make the following comments.

This car park is not owned by the Borough Council, but is occupied on a long term lease. Morrisons and South East Trains are also leaseholders, and the responsibility for the maintenance of the car park is divided between the three organisations, with each being responsible for different areas. With regard to the lifts and stairwells, the council is responsible for the two lifts facing the back of the station, and all the stairwells.

These lifts are the subject of a routine inspection every month by Otis Lifts, with whom the council has a maintenance contract. They also have a safety inspection by Zurich Risk Services. These lifts are swept daily, washed down weekly and disinfected when necessary (which is quite often!). The stairwells are swept and sprayed with air freshener daily, and washed and disinfected when deemed necessary.

The three lifts inside the car park giving direct access to the supermarket are the sole responsibility of Morrisons.

Regards

Chris