

Consultation	Sustainable Community Strategy
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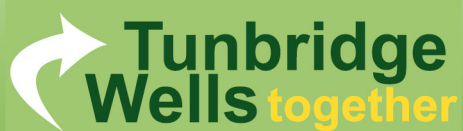
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TOWN HALL



Love Where We Live

to enhance and promote community pride in Tunbridge Wells



Tunbridge Wells Sustainable
Community Strategy
2010-2026

■	Foreword	
1	Foreword	2
■	Section	
2	Tunbridge Wells in 2026	3
	Our ambitions for Tunbridge Wells	3
	Delivering national, regional and local priorities	3
	Making this strategy sustainable	4
3	Delivering our ambitions for Tunbridge Wells	6
	Safer Communities	6
	Stronger Communities	7
	Children and Families	9
	Health and Older People	10
	Housing	12
	Economy, Skills and Transport	13
	Cleaner and Greener	15
	Our Joint Pledge to help us all Love Where We Live	17
■	Partners	
4	Partners	18

1 Foreword

1.1 This Sustainable Community Strategy is the key document which will shape the future of Tunbridge Wells borough. It has been developed in partnership with a range of organisations who want to ensure the borough continues to be an excellent place to live, work and visit.

1.2 We have made sure that this Strategy is based on what local communities say they want now and in the future. It sets out some clear ambitions and targets which if we work together will ensure we are successful in achieving what you want.

1.3 ***Tunbridge Wells Together*** partnership which is responsible for delivering this Strategy has a clear vision that it wants us all to 'Love Where We Live'. This means Tunbridge Wells is a place where people are all in a position to be satisfied that housing meets our needs, that our environment is being safeguarded, that all of our communities are stronger than they were in the past, that we are healthy and the young people of Tunbridge Wells have a bright future to take into the next generation.

1.4 Loving where we live is not just about the Council cleaning your streets, nor is it just about the police tackling crime; it is also about the people of Tunbridge Wells making a difference themselves and recognising that we all have an enormous amount to contribute to this great borough. We have set out a pledge in this Strategy which we hope reflects what we can all do together. We hope we can work together to ensure we achieve this vision.

1.5 This strategy sets out how the partnership of organisations that is ***Tunbridge Wells Together*** sets out to achieve this. But it means we need your help to enhance and promote community pride in Tunbridge Wells.

As a thank you, everyone who takes part in the consultation will be entered into a free prize draw to win...

- A months free Lifestyle membership for one, or
- One of four family swim tickets, or
- A £20 beauty therapy voucher

Prizes donated by Fusion Lifestyle. Your contact details will be needed.

2 Tunbridge Wells in 2026

Our ambitions for Tunbridge Wells

2.1 In recent years, our residents, visitors and business of Tunbridge Wells have been telling us what they want the borough to be like in the future. ***Tunbridge Wells Together***, our Local Strategic Partnership, now has an in-depth understanding of what our communities want. From Ward Walks, where we talk directly with the people of Tunbridge Wells, to surveys of our residents and the feedback that people give, we are now better informed than ever before.

2.2 This is what the people of Tunbridge Wells have told us they want for the borough:

Our vision for Tunbridge Wells:

2.3 For everyone to be able to say “Love Where We Live – to enhance and promote community pride”

The things that will determine whether we achieve this vision

- Our economy
- Our environment
- Our society

Our ambitions for Tunbridge Wells:

The Drivers	Our Ambitions	Key Themes
Our economy	To have high quality homes	Housing
	To be skilled, enterprising, connected	Economic Development
Our environment	For our society and economy to be sustainable	Cleaner and Greener
Our society	To be safe	Safer Communities
	To be inclusive and cohesive, vibrant	Stronger Communities
	To be educated	Children and Families
	To be healthy	Health and Older People

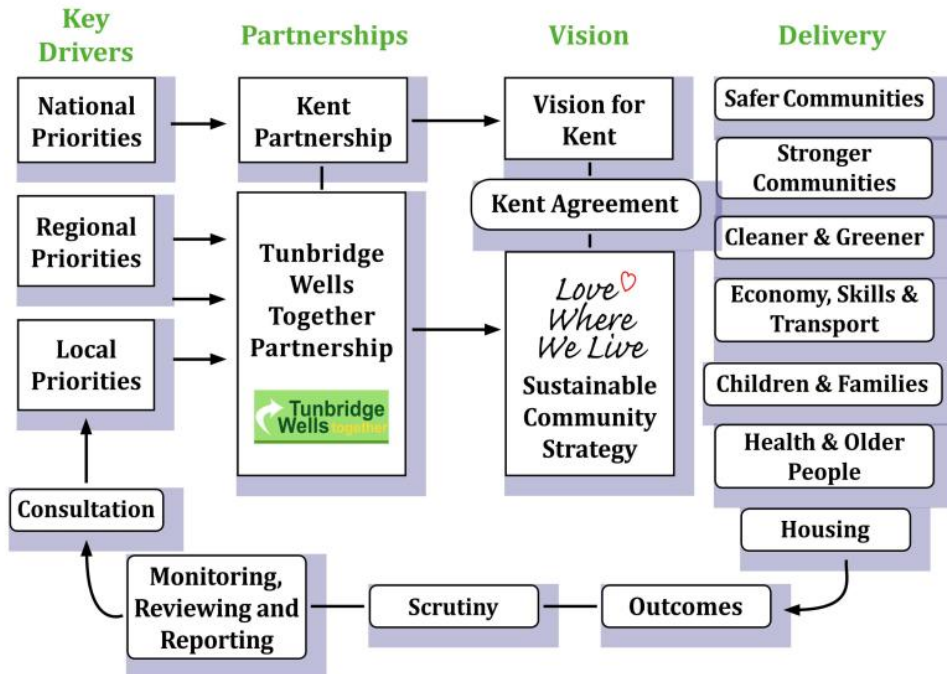
2.4 It is these ambitions that drive this strategy and guide what we all want to achieve. We believe that if we achieve these ambitions, we will be able to say that we “Love Where We Live”.

2.5 Being able to say those words requires us all to be able to contribute and make a difference. The partnership of organisations that is ***Tunbridge Wells Together***, cannot do this on its own. It needs the people of Tunbridge Wells to make a difference too.

Delivering national, regional and local priorities

2.6 Living, working or visiting Tunbridge Wells means that we also have ambitions beyond just our borders. It is for that reason that ***Tunbridge Wells Together*** has ensured we are also taking into account our aspirations for our county and region. Here is how it all joins up:

Love Where We Live 
relationship to other strategies, plans and priorities



Making this strategy sustainable

2.7 Achieving our ambitions is our collective goal. To do this, we have a number of partnerships that contribute towards getting our borough where it wants to be. These partners have pledged to deliver the ambitions of *Tunbridge Wells Together* and can be seen on the *Tunbridge Wells Together* website.

How is the strategy sustainable?

2.8 The strategy is sustainable for two reasons. Firstly, it is based on sound intelligence and secondly, it is flexible enough to deal with any changes in circumstances that may occur. This is being written in the context of a severe recession and a changing climate, but we know that these influences and impacts will change. *Tunbridge Wells Together* has ensured our ambitions, and the partnership’s commitment, won’t change through good or bad economic

times. We want to always deliver our ambitions but what may change is how we deliver them. The ambitions are for the long term, but the way we plan to achieve them has enough flexibility in the short-term to ensure we are completely realistic about what can and cannot be achieved.

Are we sure this is the right strategy for the right people for the right time?

2.9 *Tunbridge Wells Together* has commenced two impact assessments on this strategy:

Sustainability Impact Assessment

2.10 This has tested if this strategy has taken account of the significant issues that affect the sustainability of Tunbridge Wells. For example issues such as biodiversity, health, economic growth, waste reduction, crime, energy use, education and skills, climate change, modes of transport, access to goods, services, amenities, housing and employment, the built and natural environment.

Equality Impact Assessment

2.11 This has tested the impact this strategy has on all of the diverse elements of our community to ensure that there is no disadvantage being shown to women, men, black & minority ethnic people, people who are older, children, young people, people who are disabled, gay, lesbian or bisexual or who are travellers.

2.12 There are also two supporting documents to the Sustainable Community Strategy:

- Housing Strategy and Local Development Framework (LDF)

2.13 Of all the supporting strategies, the two most important are those relating to housing and development. The LDF is the spatial interpretation of the Community Strategy, with its own significant long-term aims for the borough. The Housing Strategy sets out the Council's medium-term ambitions to deliver good quality affordable housing, support independence for all vulnerable people, prevent homelessness, improve housing conditions in the private sector and promote safe, sustainable housing initiatives. Both of these strategies are underpinned by research into housing conditions in the borough, local people's needs and extensive consultation.. For this reason, they are central to all of the work that we are undertaking to ensure that the people of Tunbridge Wells are able to say they love where they live.

3 Delivering our ambitions for Tunbridge Wells

Question 1

To deliver the vision of *Tunbridge Wells Together*, the partnership has identified seven themes to help achieve this aim. These are: Safer Communities, Stronger Communities, Children and Families, Health and Older People, Housing, Economy, Skills and Transport and Cleaner and Greener.

Do you agree that these are the right themes? Please comment.

Safer Communities

Objective:

3.1 To make Tunbridge Wells a safe locality for those who live, work or spend leisure time in the borough.

Question 2

Do you think this objective is right? Please add any comments.

What will success look like in 2026?

3.2 Those who live in Tunbridge Wells and visitors who come to the borough to work, develop businesses or take advantage of the many attractions on offer will feel safer and have lower levels of worry about crime and anti-social behaviour than they do now.

3.3 This will be due in part to the fact that levels of crime and anti-social behaviour will be amongst the lowest in Kent and in the South East as a whole. In addition, there will be high levels of satisfaction and confidence in the way in which the police, the council and their community safety partners work with the public to prevent crimes from being committed and to catch and deal appropriately with offenders through the criminal justice system.

3.4 The reassurance resulting from this joint working will encourage people to spend more time in the borough of Tunbridge Wells, whether it's enjoying the countryside, getting involved in cultural and sporting activities, taking advantage of the retail opportunities available in our town centres or benefiting from what is on offer in the vibrant night-time economy.

3.5 This will be measured by:

- All reported crime levels
- Feelings of safety of the people of Tunbridge Wells

Question 3

These are our actions and how we will be measured, have we missed anything?

3.6 Strategies and Plans that will help deliver this ambition:

- Community Safety Partnership Plan and Action Plans 2008-11

Main Contact:

- Chair of Delivery Group: Chief Executive, Tunbridge Wells Borough Council and District Chief Inspector, Kent Police
- Lead Officer: Community Safety Manager, Tunbridge Wells Borough Council

Safer Communities Delivery Group**Delivery by the Tunbridge Wells Community Safety Partnership:**

- Tunbridge Wells Borough Council
- Kent County Council
- Kent Police
- Kent Police Authority
- Kent Fire and Rescue Service
- West Kent NHS Primary Care Trust
- Kent Probation Service
- Business Sector
- SafeTown Partnership/Pubwatch
- Town and Country Housing Group
- Registered Social Landlords
- Kent Partnership
- Kent Drug and Alcohol Action Team
- Kenward Trust
- Her Majesty's Court Service
- Domestic Abuse Forum
- Kent and Medway DV Co-ordinator
- Voluntary Action Within Kent
- Community & Voluntary Sector Organisations
- Parish and Town Councils
- Residents Groups
- Victim Support
- West Kent Neighbourhood Watch

Stronger Communities**Objective:**

3.7 To achieve a strong, safe, empowered, community where people are involved in decision-making and have a strong sense of community pride.

Question 4

Do you think this objective is right? Please add any comments.

What will success look like in 2026?:

3.8 Young people will have the opportunity to participate in a range of activities and be able to influence decision-making.

3.9 A thriving community pride culture will have developed with high levels of volunteering and public involvement. The borough will be recognised as one of the major cultural destinations in the South East.

3.10 Tunbridge Wells will be a cohesive borough – a place where people with different backgrounds, faiths and beliefs and different generations get on well together.

3.11 The borough will be a place of opportunity – with high levels of educational attainment and skills, ease of access to a range of good quality employment and opportunities for independent living.

3.12 Families and, in particular, young people, will be supported to achieve their full potential.

3.13 This will be measured by:

- Involvement of the community in decision-making, volunteering, and the arts
- Civic participation in the local area
- Participation in regular volunteering
- Engagement in the Arts
- Young people's participation in positive activities

Question 5

These are our actions and how we will be measured, have we missed anything?

3.14 Strategies and Plans that will help deliver this ambition:

- Kent Community Development Managers Group NI 3 & NI 6 Action Plan
- Stronger Communities Thematic Group Action Plan

Main Contact:

- Chair of the Delivery Group: Deputy Chief Executive, Voluntary Action within Kent
- Lead Officer: Community Development and Partnerships Manager, Tunbridge Wells Borough Council

Stronger Communities Delivery Group

Names of partner organisations:

- Voluntary Action Within Kent
- Volunteer Centre
- Tunbridge Wells Borough Council
- Town & Country Foundation
- Action with Communities in Rural Kent
- AXA PPP
- Kent Association of Local Councils
- Royal Tunbridge Wells Town Forum
- NHS West Kent
- Kent High Weald Partnership
- Trinity Theatre
- BTCV

Children and Families

Objective:

3.15 To develop children and young people who are engaged in their learning at school and who take part in positive activities, as a family unit, outside of school.

Question 6

Do you think this objective is right? Please add any comments.

What will success look like in 2026?:

3.16 Children and young people as learners, improving their attendance, attainment and achievement at school, together with increased participation levels in sports, cultural and social activities with immediate and extended family members.

3.17 This will be measured by:

- Improved attendance and attainment
- Strengthened emotional well being
- Increased parental/carer involvement both in school and in activities outside of school
- An increase in positive reporting of the behaviour and participation of children and young people in their communities

Question 7

These are our actions and how we will be measured, have we missed anything?

3.18 Strategies and Plans that will help deliver this ambition:

- Local Children and Young People Plan

- LCSP Action Plans
- Tunbridge Wells Youth Strategy
- Tunbridge Wells Leisure Strategy

Main Contact:

Lead Officers

- Tunbridge Wells LCSP Manager
- Cranbrook and Paddock Wood LCSP Manager
- Head of Leisure and Wellbeing, Tunbridge Wells Borough Council

Children and Families Delivery Group

Names of partner organisations:

- Tunbridge Wells Local Children's Service Partnership (LCSP)
- Cranbrook and Paddock Wood Local Children's Service Partnership (LCSP)
- Youth Service
- Schools
- Children's Centres
- Youth Offending Service
- NHS West Kent
- Voluntary Action Within Kent
- Tunbridge Wells Borough Council
- West Kent Police
- Tunbridge Wells Community Safety Partnership

Health and Older People

Objectives:

3.19 Health: To support residents across the borough to make healthier choices with a focus on those communities with the worst health outcomes, thereby reducing health inequalities.

3.20 Older People: To promote a positive image of older people and improve accessibility to local services, enabling older people to fully participate in community life whilst ensuring that those who need support to live independently have choice, control and good quality care.

Question 8

Do you think these objectives are right? Please add any comments.

What will success look like in 2026?:

3.21 The gap in life expectancy across the borough will be narrowed.

3.22 Older residents in the borough will have improved access to local services and an increased opportunity to inform the development of local services. They will have a greater awareness of opportunities to get involved with their community and maintain their interests, through volunteering and other initiatives.

3.23 This will be measured by:

- Life expectancy rates and infant mortality rates
- Monitoring and improving the levels of satisfaction amongst local older people

Question 9

These are our actions and how we will be measured, have we missed anything?

3.24 Strategies and Plans that will help deliver this ambition:

- Health and Older People Thematic Group Business Plan
- Health Improvement Action Plan 2009-2011, Tunbridge Wells Borough Council
- 'Live Life to the Full' Public Health Strategy for Kent 2008
- Vision for Kent, Kent County Council, 2006
- Kent County Council Health Inequalities Action Plan 2008
- Kent Policy Framework for Later Life
- Tunbridge Wells Sustainable Community Plan
- Service-level strategies across Tunbridge Wells Borough Council

Main Contact:

- Chair of Delivery Group: Assistant Director of Public Health for NHS West Kent (the PCT)
- Lead Officers: Healthier Communities Co-ordinator, Tunbridge Wells Borough Council
- Housing Policy & Research Manager and Corporate Lead Officer for Older People, Tunbridge Wells Borough Council

Health and Older People Delivery Group

Names of partner organisations:

- NHS West Kent
- Tunbridge Wells Borough Council
- Maidstone and TunbridgeWellsHospital Trust
- Voluntary Action WithinKent
- Kent Libraries & Archives
- Age Concern
- Kent LiNK
- Kent County Council
- Kent Supporting People Team
- Town and Country Housing Group

Housing

Objective:

3.25 To ensure that there is a range of housing to meet the needs of those who want to live in the borough, both now and in the future, and that all residents enjoy high standards of housing conditions.

Question 10

Do you think this objective is right? Please add any comments.

What will success look like in 2026?

3.26 The housing market in the borough will provide a range of high quality homes meeting the housing needs of all residents with a range of tenures including affordable homes which provide real housing options for local people. The housing conditions of the borough's most vulnerable residents will have significantly improved through targeted support, and residents will enjoy improved home energy efficiency, which will positively benefit both them (through reduced fuel costs and improved living conditions) and the environment through reduced carbon emissions. Regeneration of existing large social housing estates in the borough such as Sherwood will have benefitted from investment and tenure diversification to improve the life-chances of residents and make them places where people choose to live.

3.27 This will be measured by:

- The number of homeless households (1) applying for and (2) accepted for help with housing under the homelessness legislation
- The % of vulnerable people living in non-decent homes (including homes that are non-decent due to poor thermal insulation) in the private sector (owner-occupied and private rented)

Question 11

These are our actions and how we will be measured, have we missed anything?

3.28 Strategies and Plans that will help deliver this ambition:

- Tunbridge Wells Housing Strategy 2006-2011 and sub-strategies including:
 - Private Sector Renewal Strategy
 - Empty Property Strategy
 - Homelessness Strategy
 - Minority Ethnic Housing Strategy
- Kent Supporting People Strategy 2005-2010
- Kent Health & Affordable Warmth Strategy

Main Contacts:

- Chair of Delivery Group: Planning Officer, Kent Adult Social Services
- Lead Officer: Head of Housing & Health, Tunbridge Wells Borough Council

Housing Delivery Group

Delivery by the Borough Housing Partnership:

- Tunbridge Wells Borough Council
- Kent County Council Adult Social Services
- Kent Supporting People Team
- Kent Youth Offending Team
- Kent Probation Area
- NHS West Kent
- Parish and Town Council representatives
- Town & Country Housing Group
- Other Registered Social Landlord representatives
- West Kent YMCA
- The Bridge Trust
- Shelter
- Tunbridge Wells & District Citizens Advice Bureau
- Age Concern
- National Landlords Association
- Homes & Communities Agency
- Residents group representatives

Economy, Skills and Transport

Objective:

3.29 *“Tunbridge Wells borough is a thriving and diverse local economy where all the residents can access quality education, employment and skills in a safe, convenient and sustainable way”.*

3.30 To achieve our objective of maintaining a prosperous economy and looking towards the challenges of the future Tunbridge Wells Borough Council has engaged with John Laing as a preferred development partner to create Tunbridge Wells Regeneration Company Limited. This innovative partnership arrangement will have a specific role in supporting and taking forward the priorities of the local strategic partnership within the borough including the four centres. (Tunbridge Wells, Paddock Wood, Southborough and Cranbrook)

Question 12

Do you think this objective is right? Please add any comments.

What will success look like in 2026:

- Royal Tunbridge Wells will be the best town centre in the South East to live, work and visit, supported by thriving centres of Paddock Wood, Southborough and Cranbrook.
- The borough more generally will have enhanced its natural and built assets while planning for and accommodating future growth including high-speed broadband.
- The borough will have capitalised on the new PFI hospital at Pembury by using it as a hub to boost the health-based economy of the wider area.

- The borough will have used its designation as a regional hub to increase investment in infrastructure, such as roads and public transport.
- Through improved investment in technology and infrastructure, we will have created a broader range of local employment opportunities for our residents by attracting new employers.
- We will ensure that people have access to excellent, quality training and educational opportunities raising their skills and qualifications.
- We will work with partners to develop a vibrant local economy that nurtures enterprise and creates a learning environment preparing people for future employment opportunities, including support for the new Skinners Kent Academy.

3.31 This will be measured by:

- An increase and improvement in the number of sustainable transport schemes
- The economic activity generated within the borough through the production of new goods and services (Gross Value Added per head).
- Increase in wider curriculum, out-of-school activities and apprenticeships

Question 13

These are our actions and how we will be measured, have we missed anything?

3.32 Strategies and Plans that will help deliver this ambition:

- Regional Economic Strategy – SEEDA
- Kent Prospects – 2007 – 2012 Kent County Council Economic Strategy
- Unlocking Kent's Potential: Opportunities and challenges (KCC Framework for Regeneration 2009 – 2020)
- West Kent Area Investment Framework / West Kent Investment Strategy
- Tunbridge Wells Economic Strategy
- Tunbridge Wells Transport Strategy
- Integrated Transport Plan for Kent
- Tunbridge Wells Local Development Framework

Main Contact:

- Chair: Lead Member for Economic Development, Tunbridge Wells Borough Council
- Lead officer: Head of Economic Development and Regeneration, Tunbridge Wells Borough Council

Economy, Skills and Transport Delivery Group

Names of partner organisations:

- Tunbridge Wells Borough Council
- Kent County Council – Innovation & Skills
- Kent County Council – Highways
- Business Link
- Learning and Skills Council
- Locate in Kent
- Job Centre Plus – West Kent
- WestKentCollege
- Kent Adult Education
- AXA PPP
- Meta Corporate Finance
- Arriva Southern Counties
- South Eastern Trains
- RoyalTunbridgeWellsTown Centre Business Forum
- Voluntary Action West Kent
- Cranbrook and Weald Tourism and Economic Forum
- Targetfollow
- Westfield
- West Kent Chamber of Commerce
- Federation of Small Businesses - West Kent
- Bracketts
- NHS West Kent
- Connexions Kent
- Network Rail
- Courier Newspaper Group

Cleaner and Greener

Objective:

3.33 To make the transition to a low carbon economy to minimise our impact on the environment and to adapt to our changing climate.

Question 14

Do you think this objective is right? Please add any comments.

What will success look like in 2026?:

3.34 The borough will remain a clean beautiful place to live, work and relax.

3.35 Individuals, communities and businesses and service providers will have taken action to reduce their use of natural resources to minimise CO₂ emissions, including the use of renewable energy and the installation of home insulation measures and have planned to adapt flexibly to our changing climate.

3.36 We will have a local environment that is resilient and adaptable to a changing climate supporting a wide range of biodiversity.

3.37 This will be measured by:

- Carbon emissions – A reduction in the per capita CO₂ emissions in the area in line with the national targets in Climate Change Act 2008. (currently National Indicator 186)
- Local Environmental Quality – Improved street and environmental cleanliness (currently National Indicator 195)

Question 15

These are our actions and how we will be measured, have we missed anything?

3.38 Strategies and Plans that will help deliver this ambition:

- Delivery Plans for relevant National Performance Indicators
- TWBC Environmental Strategy *
- Emerging Kent Environment Strategy
- TWBC Carbon Management Plan *
- TWBC proposed Low Carbon decentralisation energy plan (DELTA)
- Energy Saving Trust's one to one carbon saving plan
- TWBC Local Biodiversity Action Plan (LBAP)
- TWBC Procurement Strategy
- TWBC Health Strategy
- TWBC Housing Strategy
- Tunbridge Wells Transport Strategy
- Local Development Framework
- Green Infrastructure Plan (to be developed)
- Climate Change Plan (to be developed)
- Environment Agency Southern Region's 'Creating a Better Place'
- Local Climate Impact Profile

*These two plans are due to be changed in 2010/11 at the end of their life span. It is envisaged that they will become an Energy Plan and a Climate Change Adaptation plan

Main Contact:

- Head of Environment & Street Scene, Tunbridge Wells Borough Council

Cleaner and Greener Delivery Group

Names of partner organisations:

- Environment Agency
- Tunbridge Wells Borough Council
- Kent County Council
- Town & Country Housing Group
- Business Link
- Kent High Weald Project

Our Joint Pledge to help us all Love Where We Live

...we will help to:

- Reduce crime
- Make Tunbridge Wells borough feel even safer
- Increase opportunities to volunteer on a regular basis
- Enable young people to be more involved in positive activities
- Enable young people to be more involved in their communities
- Give opportunities for people to improve their life expectancy
- Improve the prospects of older people in society
- Increase the number of people in decent homes
- Move people from homelessness into homes
- Improve the success of the local economy by encouraging business to start-up
- Increase the number of jobs in the borough
- Keep the streets clean by collecting your waste and recycling and tackling 'grot-spots'

...you can help by:

- Taking crime prevention measures yourself
- Seeking to make use of volunteers in your community or even volunteer yourself
- Encouraging young people to take part in positive activities
- Getting to know your neighbours and look out for your neighbours
- Eat, live and promote healthy lifestyles – take part in physical activity for 30 minutes per day
- Looking after older members of your family or older friends
- Recycling and composting more of your waste
- Saving energy in your home – it can save you money!
- Reporting highway defects so they can be repaired quicker
- Picking up litter, if you do it, others will soon do so too
- Report flytipping so it can be removed quickly
- Reporting anti-social behaviour so it can be solved quickly
- Disposing of chewing gum into bins, and encouraging others to do so
- Loving where you live!

4 Partners

Statutory Bodies

West Kent Primary Care Trust

West Kent Police

Kent Fire and Rescue

Learning and Skills Council

Environment Agency

Public Sector Partners

Town and Country Housing Group

West Kent College

Government Office for the South East (GOSE)

South East England Development Agency (SEEDA)

Business Sector

Chamber of Commerce

Royal Victoria Place

Courier Newspaper

AXA PPP Healthcare

Local Government

Leader of the Borough Council

Chief Executive of the Borough Council

Parish Council Representative

Kent County Council Councillor

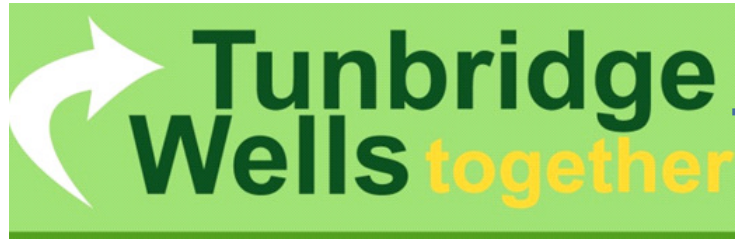
Kent County Council Directors

Voluntary & Community Sector

Voluntary Action Within Kent

Royal Tunbridge Wells Town Forum

Action with Communities in Rural Kent



**If you require this document in another format,
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Love Where We Live 