

REPORT: Extractor problems of restaurants in RTW

Rock Villa & Hanover Road Residents Association

for Royal Tunbridge Wells Town Forum Meeting 18.01.07

15 August 2006

Dear Mr Rowberry

Ref : TW / 04/01112

The fumes from the **Cosmo Restaurant (Grosvenor Road / Hanover Road)** are still having a substantial adverse impact on the lives of myself and my neighbours. The extractor problem is now in the hands of Mr Duncan Haynes of the Environmental Health Department.

I have delayed in taking this complaint onward to stages "Two" and "One" because I expected your replacement to be "in post" sooner. If the system for allowing extractors to be passed by the Planning Department remains the same then the contamination of the environment will continue to affect residents of Tunbridge Wells.

- Note page 10 of 16 dated June 2005
"Complex, marginal or difficult cases will be discussed more widely"
- This is prior to the commissioning of the Cosmo system
- Note page 15 of 16 dated April 2006
"There may have been some misunderstanding in this case"
- How can experienced planning staff misunderstand basic rules?

There are many restaurants in Tunbridge Wells that affect nearby residents by having inadequate filtration systems.

From the initial planning application for the Cosmo Restaurant until the present day I can think of nothing else that myself or my neighbours could have done to help the council. Despite all this ongoing effort, our houses, gardens and balconies become contaminated with fumes whenever cooking takes place at the Cosmo Restaurant.

It seems to me that the fault is at the planning stage and I have no confidence that the system has been rectified.

Mr. J. S. Higgs