



ROYAL TUNBRIDGE WELLS TOWN FORUM

LIBRARY WORKING GROUP

part of the “Civic Centre Site Working Group” and
“Town Centre Area Action Plan Working Group 2010”

Jane Fenwick (Calverley Park Association)
Jenina Bas Pendry (Residents First)
David Wakefield (Friends of the TW Museum, Library, Art Gallery)
Heather Featherstone (. / .)

RESEARCH FORM

NAME:
Library Name.....
Date..... Time.....

What LIBRARY SERVICES are there?

- Lending
- Reference
- Reading support/literacy
- Newspapers
- Multi-media (maps, photos, film, artifacts)
- Children’s area
- Young people encouraged
- Ebooks available/information
- Book clubs etc supported
- Local history and information
- Mobile services
- Other

.....

COMMENTS:

What IT services are there?

- Online facilitieshow many workstations.....
- Wi-fi
- Other

COMMENTS:

How good is the BOOK SELECTION?

1 (none) 2 (poor) 3 (Adequate) 4 (good) 5(excellent)

- o Local History/architecture/etc
- o children
- o teens
- o reference section

OTHER/SHARED SERVICES:

- o Tourist information
- o Council services information
- o Council services on site (detail)
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- o Support for local groups/charities
- o Adult education information
- o Adult classes on site
 - (detail).....
- o Meeting space (hire)
- o Museum/art/culture
 - displays.....
- o Other.....

OTHER SERVICES:

- o Business support
- o WCs
- o Coffee shop
- o Other
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YOUR IMPRESSIONS

Poor Average Good Excellent

- o Book displays
- o Layout
- o Signage/navigation
- o Displays
- o External signage
- o Other
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COMMENTS:

When completed please return to the Jane Fenwick, Library Working Group Leader.

Your comments and observations will be taken into account when formulating the Town Forum's views on the library service in Tunbridge Wells.

