

TUNBRIDGE WELLS BOROUGH COUNCIL 2011

Chief Officers

William Benson

Chief Executive (Head of Paid Service)



Contact details:

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Email: william.benson@tunbridgewells.gov.uk

PA to Chief Executive & Leader:

Lesley Simpson

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The Chief Executive is the Council's Chief Officer and Head of Paid Service with overall responsibility for the effective strategic, corporate and operational management of the Council. The Chief Executive acts as the principal adviser to the Leader and elected Members on the development of the council's strategic aims, the formulation of policy and the allocation of resources.

William has been specifically charged with working closely with members to provide the Council's strong transformational leadership and direction and ensuring that the values, aims and aspirations of the Council are embedded across the organisation. Other objectives include:

- Enhancing customer satisfaction;
- Leading, developing and encouraging strategic partnerships where they add value;
- Ensuring that community and business needs are featured in all that the Council does;
- Promoting the reputation and standing of the Council; and
- Inspiring and developing the workforce and fostering a culture of learning and innovation.

William is supported by a number of chief officer colleagues and they meet regularly to ensure that a coordinated approach is taken to forward planning and the delivery of Council priorities. William is also the Council's Returning Officer and Registration Officer for local elections.

Responsible For The Following Service Areas:

Nazeya Hussain – Head of Policy & Partnerships

- Policy, Partnerships and Performance
- Democratic and Community Engagement
- Community Safety
- Elections
- Communications

Val Green – HR Manager

- HR, organisational development and employee relations

Jonathan MacDonald

Director of Regeneration and Sustainability



Contact details:

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PA to Director of Regeneration & Sustainability:

Debra Thackeray

01892 554130

debra.thackeray@tunbridgewells.gov.uk

Responsible For The Following Service Areas:

Jim Kehoe, Head of Planning Services

- Planning (including development control, policy, enforcement, conservation and heritage)
- Building Control

David Candlin, Head of Economic Development

- Economic Development & Regeneration
- Property & Estates
- Parking
- Tourism/TIC & Farmers Market

Gary Stevenson, Head of Environment & Streetscene

- Environmental Health (Food Hygiene, Private Sector Housing and Environmental Protection)
- Licensing
- Sustainability
- Cemetery & Crematorium
- Emergency Planning & Business Continuity
- Contracts Management/Procurement:

- Waste Recycling Collection
- Street Cleansing
- Sports Centre
- Parks Grounds Maintenance

Paul Taylor

Director of Change and Communities



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Tel: 01892 554130

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PA to Director of Change & Communities:

Debra Thackeray

01892 554130

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Responsible for Financial Services, Overview and Scrutiny, Performance Management, Committee and Democratic Services, Legal Services, Human Resources, Transformation and Delivery, Customer Access and Customer Care and Communications.

Responsible For The Following Service Areas:

Kevin Hetherington Head of Housing & Wellbeing

- Housing & homelessness (NB. We transferred our stock to Town & Country Housing Group in the 1980's)
- Health
- Revenues & Benefits
- Theatre and Museum

- Community Development and community centres

Lee Colyer, Head of Finance & Governance

- Finance
- Audit
- Legal Services

Andrew Cole , Head of Customer Access, Transformation & Delivery

- ICT
- Project Management
- Gateway

Nazeya Hussain

Head of Policy and Partnerships



Contact Details:

nazeya.hussain@tunbridgewells.gov.uk

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Responsible for Community Safety and Development, Strategic Planning and Local Strategic Partnership, Research including Ward Walks and developing and maintaining effective partnerships.

Lee Colyer

Head of Finance and Governance (Section 151 Officer)



Contact Details:

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As statutory Section 151 Officer, he is the Council's chief advisor on all financial and governance matters and a member of the Council's Management Board. Responsible for Accountancy, Exchequer, Internal Audit, Democratic Management and Legal Services.