

Tunbridge Wells Borough Council Chief Officers – May 2010

William Benson

Chief Executive



The Chief Executive is the Council's Chief Officer and Head of Paid Service with overall responsibility for the effective strategic, corporate and operational management of the Council. The Chief Executive acts as the principal adviser to the Leader and elected Members on the development of the council's strategic aims, the formulation of policy and the allocation of resources.

William has been specifically charged with working closely with members to provide the Council's strong transformational leadership and direction and ensuring that the values, aims and aspirations of the Council are embedded across the organisation. Other objectives include:

- Enhancing customer satisfaction;
- Leading, developing and encouraging strategic partnerships where they add value;
- Ensuring that community and business needs are featured in all that the Council does;
- Promoting the reputation and standing of the Council; and
- Inspiring and developing the workforce and fostering a culture of learning and innovation.

William is supported by a number of chief officer colleagues and they meet regularly to ensure that a coordinated approach is taken to forward planning and the delivery of Council priorities. William is also the Council's Returning Officer and Registration Officer for local elections.

Jonathan MacDonald

Director of Regeneration and Sustainability



Responsible for Planning, Sustainability and Economic Development.

Paul Taylor

Director of Change and Business Support



Responsible for Financial Services, Overview and Scrutiny, Performance Management, Committee and Democratic Services, Legal Services, Human Resources, Transformation and Delivery, Customer Access and Customer Care and Communications.

Andy Cole

Head of Transformation and Delivery



andrew.cole@tunbridgewells.gov.uk

01892 554254

Responsible for all aspects of Information systems including corporate, departmental, hardware and software, data communications, Freedom of Information and Data Protection Act.

Bill McCafferty

Head of Customer Access



bill.mccafferty@tunbridgewells.gov.uk

01892 554008

Responsible for managing the Gateway, telephony and revenues and benefits.

David Candlin

Head of Economic Development and Regeneration



david.candlin@tunbridgewells.gov.uk

01892 526121 ext 2017

Responsible for Economic Development and Tourism, Business Support, Town Centre regeneration and the Farmers Market.

David Crosby

Head of Housing and Health



david.crosby@tunbridgewells.gov.uk

01892 554192

Responsible for Housing and Health Services including housing advice, homelessness and the Housing Register, promoting the development of new affordable homes, investigating complaints regarding housing conditions, grants and loans to improve private housing, and promoting healthy lifestyles.

Gary Stevenson

Head of Environment and Street Scene



gary.stevenson@tunbridgewells.gov.uk

01892 554014

Responsible for recycling and waste collection, street cleansing and maintenance of street furniture, the council's car parks, parking enforcement and Residents' Parking Zones, Environmental Health, Licensing, Pest Control, CCTV, Emergency Planning and liaison with public transport operators and Kent Highways.

Jim Kehoe

Head of Planning Services at Tunbridge Wells and Sevenoaks



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Responsible for Planning and Building Control.

Nazeya Hussain

Head of Community and Corporate Planning



nazeya.hussain@tunbridgewells.gov.uk

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Responsible for Community Safety and Development, Strategic Planning and Local Strategic Partnership, Research including Ward Walks and developing and maintaining effective partnerships.

Angela Woodhouse

Overview and Scrutiny Partnership Manager



angela.woodhouse@tunbridgewells.gov.uk

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Responsible for the Overview and Scrutiny Function of the Council and for the Council's three Select Committees.

Raymond Warren

Delivery Unit Manager



raymond.warren@tunbridgewells.gov.uk

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Responsible for managing the Business Delivery Unit.

Diane Talbot

Communications and Scrutiny Manager



diane.talbot@tunbridgewells.gov.uk

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Responsible for all internal and external communications including the press office, publication and distribution of the Council's magazine, Local and corporate, parish and councillor briefings. Also acts as point of contact for Parish Councils.

Val Green

HR Manager



val.green@tunbridgewells.gov.uk

01892 554159

Responsible for the Council's HR Function and for the training and development of staff and Members.

Lee Colyer

Head of Finance and Governance (Section 151 Officer)



lee.colyer@tunbridgewells.gov.uk

01892 554132

As statutory Section 151 Officer, he is the Council's chief advisor on all financial and governance matters and a member of the Council's Management Board. Responsible for Accountancy, Exchequer, Internal Audit, Democratic Management and Legal Services.

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